IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Max Copperman et al.

Title: EFFICIENT AND COST-EFFECTIVE CONTENT PROVISDER FOR CUSTOMER RELATIONSHIP

MANAGEMENT (CRM) OR OTHER APPLICATIONS

Docket No.: 1546.015US1	Serial No.: 10/047,446
Filed: January 14, 2002	Due Date: April 12, 2002
Examiner: Unknown	Group Art Unit: 2171

Attn: Box Missing Parts
Commissioner for Patents
Washington, D.C. 20231

COPY OF PAPERS
ORIGINALLY FILED

We are transmitting herewith the attached:

X A return postcard.
X A check in the amount of $65.00 to cover the Missing Parts Fee.
X A check in the amount of $907.00 to cover the Basic Filing Fee and Additional Claims Fee.
X Communication Re: Missing Parts (1 pg.)
X A signed Combined Declaration and Power of Attorney (15 pgs.).
X Notice to File Missing Parts (1pg.)
X Communication Re: Corrected Application Papers (1 pg.)
X Formal Drawings (20 pgs.).

Applicant claims small entity status under 37 C.F.R. 1.27.

If not provided for in a separate paper filed herewith, please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional required fees or credit overpayment to Deposit Account No. 19-0743.
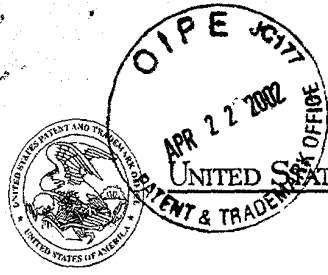
SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
P.O. Box 2938, Minneapolis, MN 55402 (612-373-6900)

By: _____
Name: Suneel Arora
Reg. No. 42,267
SA:CMG:eml

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Attn: Box Missing Parts, Commissioner for Patents, Washington, D.C. 20231, on this _12_ day of April, 2002.

_Emily Legendre_____
Name

_____
Signature

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COMMISSIONER FOR PATENTS
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/047,446	01/14/2002	Max Copperman	1546.015US1

21186
SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
P.O. BOX 2938
MINNEAPOLIS, MN 55402

CONFIRMATION NO. 1061
FORMALITIES LETTER

OC000000007464182

Date Mailed: 02/12/2002

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing.
  Applicant must submit $ 370 to complete the basic filing fee for a small entity.
- Total additional claim fee(s) for this application is $537.
  - $369 for **41** total claims over 20.
  - $168 for **4** independent claims over 3 .
- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of $65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is $ 972.**

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment·

- Substitute drawings in compliance with 37 CFR 1.84 because:

  - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

*A copy of this notice **MUST** be returned with the reply.*

C. Vorerlink

Customer Service Center
Initial Patent Examination Division (703) 308-1202
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